# Strengthening Capacities for Tourism Changes in WB: Building Competences for Quality Management

of Heritage and Cultural Tourism

**Acronym: CULTURWB** 

Project ID: 574193-EPP-1-2016-1-RS-EPPKA2-CBHE-JP

**Coordinator: University of Novi Sad (Faculty of Sciences)** 

Project duration: October 15, 2016 - October 14, 2019

Scope: regional (WBC)





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NAME OF PARTNER	COUNTRY	
University of Novi Sad – COORDINATOR	Serbia	
University of Heilbronn	Germany	
FH Joanneum	Austria	
University of Mostar Džemal Bijedić	Bosnia and Herzegovina	
University of East Sarajevo	Bosnia and Herzegovina	
Sarajevo Meeting of Cultures	Bosnia and Herzegovina	
University of Banja Luka	Bosnia and Herzegovina	
University of Niš	Serbia	
Institute for the protection of cultural monuments	Serbia	
University Montenegro	Montenegro	
World University Service Austria	Austria	
NHTV University of Applied Science Breda	Netherlands	
Tourism Organization of Kotor Municipality	Montenegro	

#### **CONSORTIUM OF 13 PARTNERS: 3 EU + 3 WBC**

- Western Balkan region crossroads
   between the East and the West
- Rich cultural heritage but turbulent history degraded, poorly managed cultural heritage, no conservation and tourism activities
- •No national strategies for the development of Cultural Tourism!
- Culture needs to be incorporated in Tourism sector of the WBC region!





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### **BUDGET**

#### **Co-funded by the EU Erasmus + Programme**

CULTURWB ERASMUS+ GRANT APPROVED: 795.284,00 EUR

CO-FINANCING: 0,00 EUR

TOTAL BUDGET: 795.284,00 EUR

STAFF COSTS (Cannot exceed 40%): 317.994,00 EUR

TRAVEL COSTS: 53.555,00 EUR

COSTS OF STAY: 134.520,00 EUR

EQUIPMENT COSTS (Cannot exceed 30%): 209.715,00 EUR

SUBCONTRACTING COSTS (Cannot exceed 10%): 79.500,00 EUR





## EU Partners have the knowledge, practice and competences to help WBC partners develop:

- ✓ MA in Cultural Heritage and Cultural Tourism
- ✓ LLL courses



### Based on the in-depth analysis of deficiencies in existing competencies, 7 LLL COURSES are defined & up and running:

PRODUCT DEVELOPMENT	
BASICS OF PROJECT MANAGEMENT	
CULTURAL EVENT MARKETING AND MANAGEMENT -	
MAKE IT HAPPEN	
CULTURAL AWARENESS: WESTERN BALKANS CULTURAL	
HERITAGE TODAY AND TOMORROW	
INTERCULTURAL COMMUNICATION	
INTERCOLI ORAL COMMUNICATION	
VALUE PROPOSITION DESIGN & SOCIAL MEDIA	
STRATEGY	
FUNDING AND BUDGETING FOR EVENTS AND PROJECTS IN	
CULTURAL TOURISM	
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## 1st round of LLL courses implemented in November – December 2017

2nd round of LLL courses implemented in November-December 2018, January 2019

CULTURWB LLL HANDBOOK LEARNING MATERIALS

**CULTURWB Certificate of Attendance** 





# **CULTURWB MA Programme Cultural Heritage and Cultural Tourism**

Curriculum finalized in March 2018
Accreditation in progress (Serbia, Bosnia and Hercegovina-East Sarajevo and Banja Luka)
Expected implementation: October 2019





#### **Project deliverables/crucial documents:**

- Communication Plan
- Dissemination Strategy
- Quality Control and Monitoring Plan
- Sustainability Plan
- Quality Assurance in Higher Education

(available on the official project web site)



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### VISIBILITY AND ERASMUS + FUNDING ACKNOWLEDGEMENT Following the recommended guidelines!

**CULTURWB WEB SITE**: <a href="https://culturwb.pmf.uns.ac.rs">https://culturwb.pmf.uns.ac.rs</a>

CUTURWB ON FACEBOOK: <a href="https://www.facebook.com/CulturWB/">https://www.facebook.com/CulturWB/</a>

Contact us by email: <a href="mailto:culturwb@pmf.uns.ac.rs">culturwb@pmf.uns.ac.rs</a>









